



**ZIP**SCREEN™

# USER GUIDE

Ver 1.0 2.11.2018



Congratulations on purchasing a genuine



Trusted by thousands, our signature no-gap finish, ensures the perfect seal and complete protection. Your new Zipscreen shields against wind, rain, sun and insects, without sacrificing your view, or privacy. Thanks to its high-grade aluminum parts, your Zipscreen is coastal approved, ultra-durable, and built to last.



WIND  
RESISTANT



SUN/UV  
PROTECTION



INSECT  
RESISTANT



COASTAL  
APPROVED



PRIVACY



ANTI-GLARE

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### SAFETY AND SUPPORT

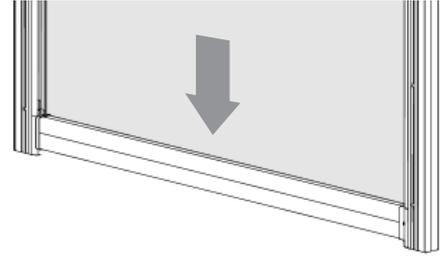
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**WARNING: PLEASE REVIEW THIS DOCUMENT PRIOR TO OPERATING YOUR ZIPSCREEN.**

## PRE-OPERATION

During the transportation process, the fabric used for your Zipscreen™ tends to be tightly wrapped in order to keep it protected. This can cause an unwanted rippling or wrinkling effect after it is installed.

To ensure rippling is ironed out, it is best to leave your Zipscreen™ shades down for one to two days until the fabric is fully settled, and your outdoor shade has our signature, ultra-smooth fabric finish.

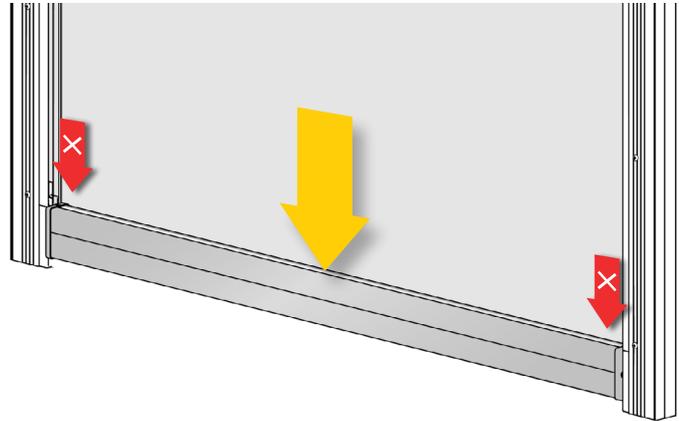


## SPRING BOOSTED SYSTEM

All Zipscreen™ systems are built to operate smoothly and effortlessly. If it is proving to be difficult to lower or raise your shade, through no fault of your own, please contact your Zipscreen™ retailer.

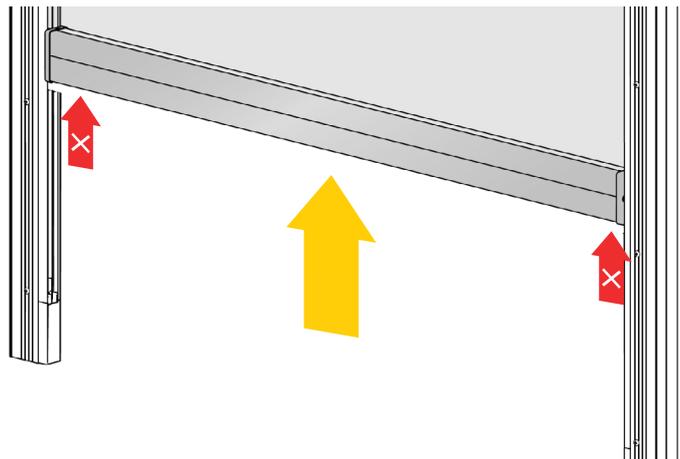
### LOWER YOUR SHADES

Grip the centre of the weight bar and guide the shade downwards, gently. Operation from the centre is crucial to evenly distribute force and ensure a smooth gliding shade. Always handle your Zipscreen™ from the centre of the weight bar, and with two hands.



### RAISE YOUR SHADES

Grip the centre of the weight bar and guide the shade upwards, gently. Operation from the centre is crucial to evenly distribute force and ensure a smooth gliding shade. Always handle your Zipscreen™ from the centre of the weight bar, and with two hands. If your shade rolls up unevenly, bring the shade down and then begin to raise it again, ensuring both sides of the shade are moving smoothly and evenly.



### DESIRED HEIGHT

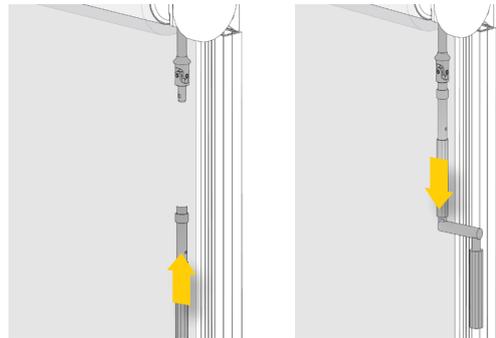
Zipscreen™ outdoor blinds can be left at any desired height. Simply lower or raise the shade to the desired level and the shade will rest in the position set. To ensure longevity, never forcefully operate your outdoor shade system. If you experience irregular jarring, refer to the 'correct procedure' section of this user guide or see your retailer.

## CRANK GEAR SYSTEM

All Zipscreen™ systems are built to operate smoothly and effortlessly. If it is proving to be difficult to lower or raise your shade, through no fault of your own, please contact your Zipscreen™ retailer.

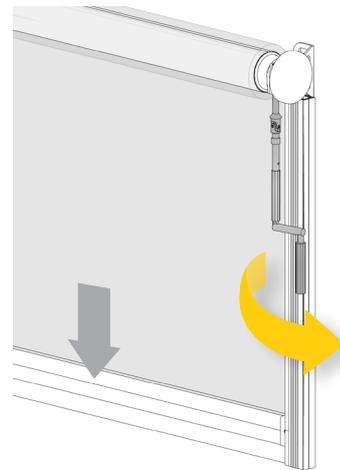
### ATTACH AND DETACH CRANK GEAR HANDLE

Hold the crank gear arm steadily and guide the tip of the arm to the end of the coupling joint at the top of the Zipscreen™. Firmly push the arm into the coupling joint until it securely clicks into place. To detach the arm, simply pull the arm downwards, away from the coupling joint. The arm will click and dislodge from the coupling joint. Store the arm in a safe place until it needs to be used again.



### LOWER YOUR SHADES

Ensure the Crank arm is connected to the joining arm at the top of the Zipscreen™ and is folded in an 'L' formation. Hold the top grip of the crank arm in one hand and the bottom grip in the other, then rotate the arm counter-clockwise to lower the shade.

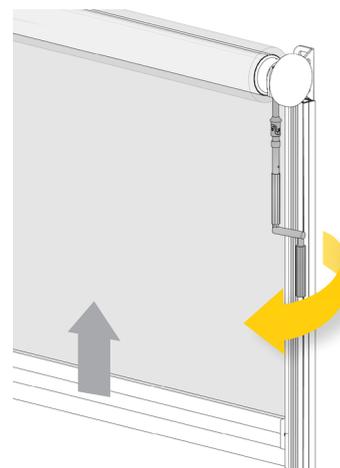


### CRANK ARM SUPPORT

If a crank arm support is in use, unfold the arm and ensure the entire arm is straight. Firmly push the crank arm into the support clip to secure it in place. When the crank arm needs to be used, simply pull the arm away from the support to dislodge it from the grip of the support.

### RAISE YOUR SHADES

Ensure the crank arm is connected to the joining arm at the top of the Zipscreen™ and is folded in an 'L' formation. Hold the top grip of the crank arm in one hand and the bottom grip in the other, then rotate the arm clockwise to raise the shade.



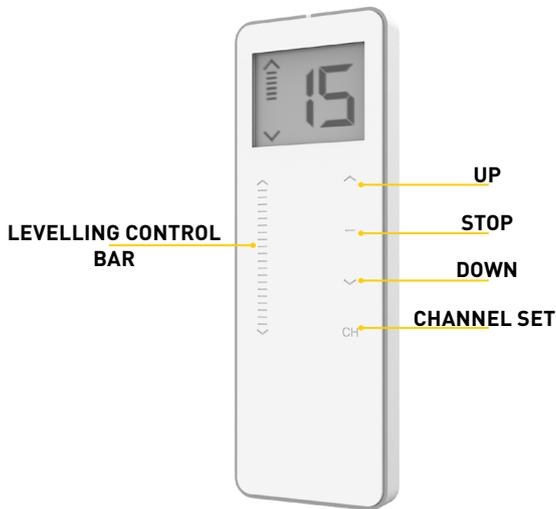
### DESIRED HEIGHT

Simply lower or raise the shade to the desired level and the shade will rest in the position set. To ensure longevity, never forcefully operate the system. If you experience irregular jarring, refer to the 'support' section of this user guide or see your retailer if smooth operation is persistently unachieved.

## AUTOMATE MOTORISED SYSTEM

### AUTOMATE PARADIGM REMOTE

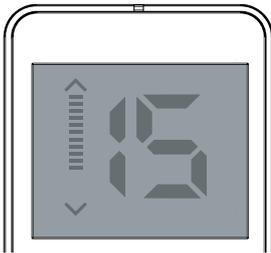
The Automate Paradigm remote should be pre-programmed by your installer with set channels for each one of your Zipscreen™ outdoor shades. Always keep your remote well-protected and stored away from children, extreme temperatures and liquid.



### CHANNELS

Channels allow the user to select which Zipscreen™ shade they'd like to control in the event that multiple shades are installed within the same vicinity. The Automate Paradigm remote control has the ability to flick through 15 set channels. Channel '0' allows you to take control of all Zipscreen™ shades simultaneously, where each channel above '0' is pre-programmed to control a designated shade. To change the channel displayed, press the 'CH' button, the number displayed will begin to flash. When the number is flashing, press the up or down buttons to flick through to your desired channel. Once the remote displays the number you desire, press the 'CH' button once more, to confirm the selected channel. For details on which channels correspond to each of your Zipscreen™ shades, please contact your installer.

### LEVELLING CONTROL



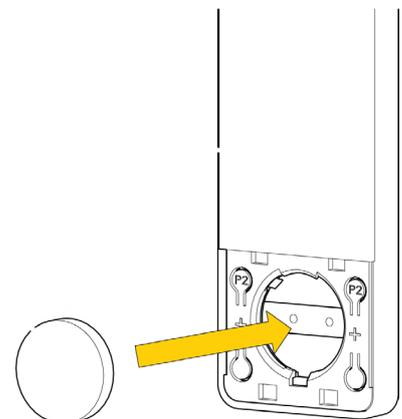
The levelling control bar on the remote, can be used to visualise and accurately set your preferred shade position. The LCD display will show a levelling gauge on the left, this gauge represents the position of your shades. Slide your finger up the leveling control bar on the remote to raise the shade position or slide it downwards to move them down. The gauge displayed will track the movement of your finger along the remote's leveling control bar. Once you are happy with the level being shown on the display, release your finger from the remote and your Zipscreen™ will automatically move to the position set. In the event that the remote is used to control a group of shades, they will all perfectly align to the same position.

### CRADLE

Slide the remote on to the cradle provided to house and protect it. Only use the cradle provided to ensure a sturdy hold, and optimal functionality.

### BATTERY

In the event that your remote does not seem to be registering commands, please ensure it has adequate power, the Automate Paradigm remote utilises a small 3V CR2450 battery. A 'low battery' icon will appear on the display to indicate your remote is in need of a new battery. To replace the battery, find the battery cover situated on the bottom half of the back of the remote, and slide it down to open. When finished, simply slide the cover back on to seal the remote.



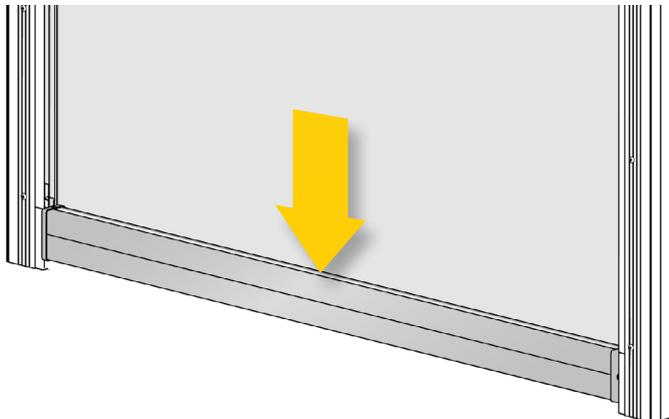
If you believe your remote is not functioning as described, through no fault of your own, please contact your retailer for further details on troubleshooting or resolving your issues.

## AUTOMATE MOTORISED SYSTEM

When a motorised blind is operated some 'jolting' may be evident. This effect is due to wind gusts causing spontaneous friction between the zip and side guides. This occurrence does not damage the blind.

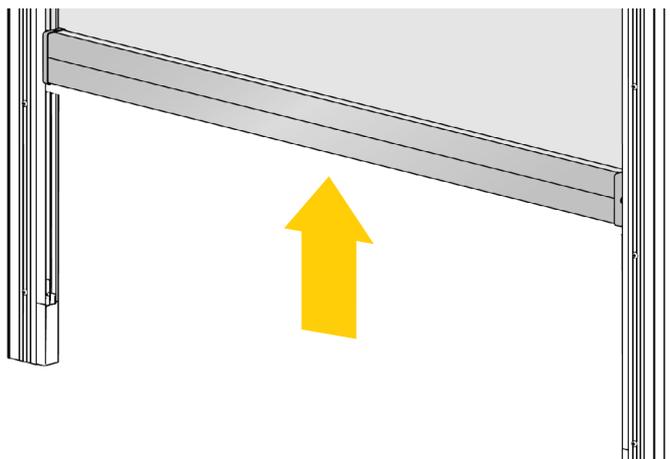
### LOWER YOUR SHADES

On your Automate Paradigm remote, find and press the 'down' button, once. This will initiate the movement of the shade, and it will begin to lower. The system will stop in its pre-programmed position, at the bottom of the side guide.



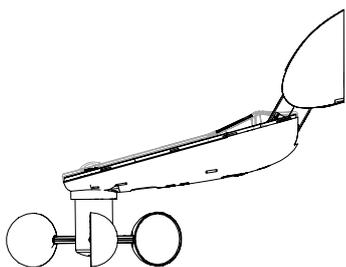
### RAISE YOUR SHADES

On your Automate Paradigm remote, find and press the 'up' button, once. This will initiate the movement of the shade, and it will begin to raise. The system will stop in its pre-programmed position, at the top of the side guide.



### DESIRED HEIGHT.

After pressing either the up or down button, wait for Zipscreen™ to move to the desired position, then once content with the shade's height, press the 'stop' button to halt movement. The shade will remain secured in the established position.



### AUTOMATE SOLAR POWERED ARC WIND & LIGHT SENSOR

Your wind sensor is pre-programmed to raise your shade when weather conditions change. The sensor automatically moves your system to prevent damage and optimize the climate of your area. Increased sunshine will trigger the shade to come down, while extreme wind, automatically raises the shade, keeping your system protected. If your system is prematurely being activated by the system, please contact your installer and suggest a reprogramming of your sensor. The Automate Solar Sensor is the perfect addition to any Zipscreen™ installation, ask your local retailer about how you can get one in your home, today.

## SMART HOME OPERATION

Pair your motorised Zipscreen™ with an Automate Pulse Hub to activate smart control options. When a motorised blind is operated some 'jolting' may be evident. This effect is due to wind gusts causing spontaneous friction between the zip and side guides. This occurrence does not damage the blind.

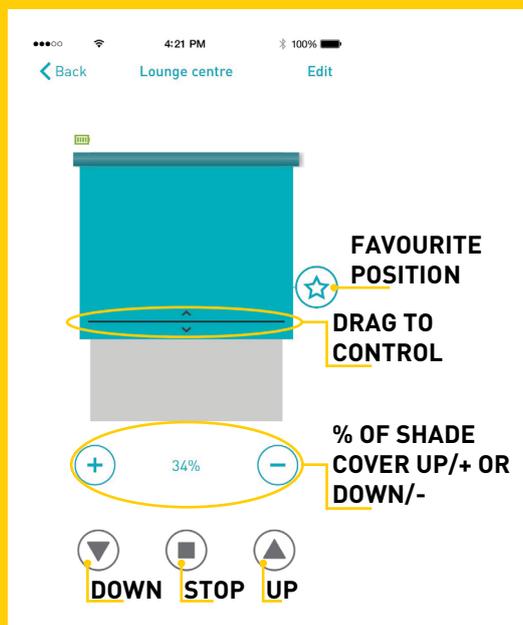
### AUTOMATE APP

#### SETUP

Download the Automate app on your smart device, from either the Apple APP store or Android's Google Play store. Once downloaded, create an account and register your email address, then follow the steps to set up your shades.

#### CONTROL

The Automate app offers four different points of control and live feedback of your shade's position, so you can easily see what your Zipscreen™ is doing, even when away from home.



**1. Classic control:** Raise or lower your shades with the up and down buttons displayed on your device's screen. Either button will initiate an automatic movement of the shade. To halt the movement of the shade at any time, press the stop button.

**2. Incremental adjustment:** The '+' and '-' icons offer the ability to accurately adjust your shade by percentage. The higher the percentage, the higher your shade will rise.

**3. Touch and drag:** Touch and drag the black bar either up or down to your desired shade height and then release. This will feed real-time information to your shade and allow it to situate to the position set on screen.

**4. Create a favourite position:** Drag the star icon to your favourite or most used position. Once the position is set, simply tap the star icon and your Zipscreen™ system will shift to the pre-determined position.

### VOICE CONTROL

#### SETUP ALEXA

Open the Alexa app on your smart device or download it from either the Apple APP store or Android's Google Play store. Simply search for "Automate Shades" in Alexa's skills library, and add the skill to your Alexa. For a more detailed guide see the links listed in the support section.

#### SETUP GOOGLE HOME THROUGH IFTTT

Download the IFTTT app on your smart device, from either the Apple APP store or Android's Google Play store. Once downloaded, create an account and register your email address, then search for "Automate Shades" to link IFTTT to your Pulse hub. Click the services tab and then search and select Google Assistant. For a more detailed guide see the links listed in the support section

#### CONTROL

**Amazon Alexa:** Simply exclaim "Alexa" to wake your device, and then proceed to instruct Alexa whether you'd like to raise your Zipscreen™, lower it, or what percentage you'd like to set its position to. Eg. "Alexa, raise Zipscreen" or "Alexa, set Zipscreen to 35%"

**Google Home:** Simply exclaim "Ok Google" to wake your device, and then proceed to instruct Google whether you'd like to raise your Zipscreen™, lower it, or what percentage you'd like to set its position to. Eg. "Ok Google raise Zipscreen" or "Ok Google, set Zipscreen to 35%"

## SAFETY & CORRECT PROCEDURE

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**Do not** leave the Zipscreen™ blind down when you are away from your home or in extreme weather conditions.



**Do not** roll the Zipscreen™ blind up when wet (to avoid mould and mildew build up). In the event that extreme winds are present, roll up your Zipscreen™ and wait for the weather to settle, before attempting to dry your blind again.



**Do not** force the Zipscreen™ blind up or down if it is jamming. Forcing the Zipscreen™ blind may result in further damage (for example, the zip may be forced out of the side guide, or the fabric may rip). Contact your Zipscreen™ supplier for guidelines of how to fix.



**Do not** operate spring controlled Zipscreen™ blinds from the sides - always use the Weight Bar or Handle and pull from the centre.



**Do not** operate the system remotely or on timers. It is best to be present while the system is operation, preventing damage from unseen obstructions or extreme winds.



**Do not** lean persons or objects against the fabric, especially while the system is in motion. Always ensure there are no obstructions while lowering the blind.



**Do not** use any silicone spray, degreasers or lubricants on your Zipscreen™ outdoor shade.

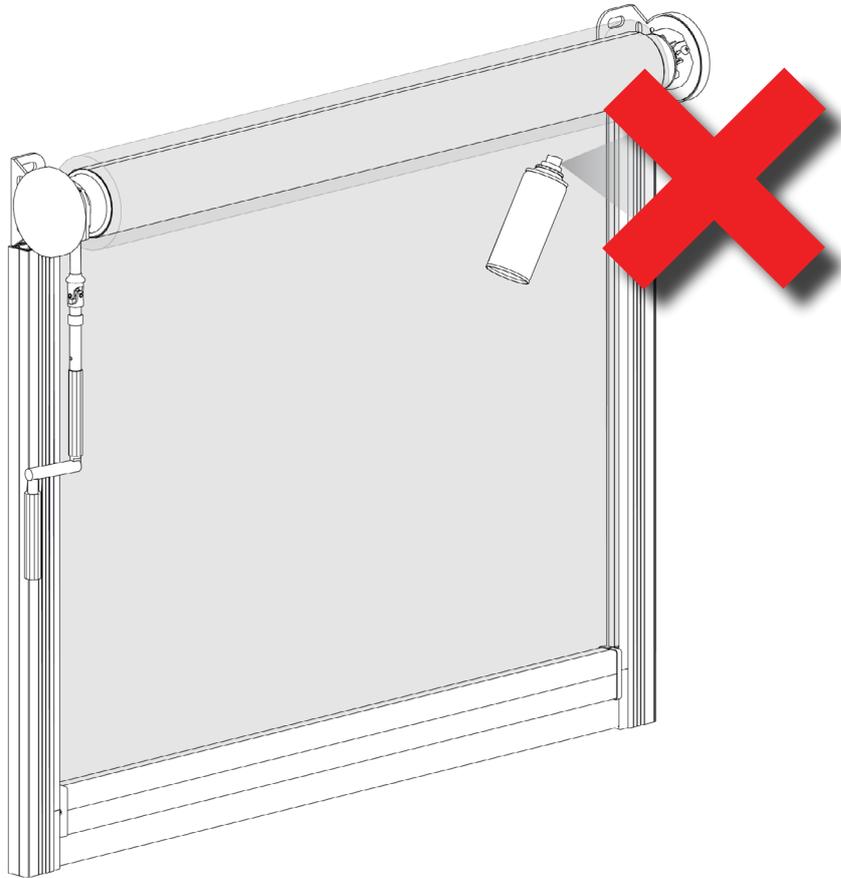


**Do not** use a pressure hose to clean your Zipscreen™

## MAINTENANCE

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**NEVER** spray or modify your Zipscreen™. Zipscreen™ does not require any lubricants, sprays or oils to smoothly operate. If you believe your system is not functioning as it should, please contact your retailer.



## CLEANING

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Use a mild detergent and a soft brush or cloth to clean your Zipscreen™ system's hardware when required. Never use a pressure hose or harmful chemicals on your system. Always attend to dirt, animal droppings, and stains as soon as possible, to prevent potential deterioration of your system. To maintain fabric cleanliness, please refer to your retailer and find more information about the fabric employed by your system.

## WARRANTY

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To discuss warranty information, please contact your retailer. Zipscreen™ does offer a 5-year warranty to suppliers on the system's hardware. If you have any reason for concern, questions, replacements, claims and servicing, please directly contact your retailer. For further guidance and support, email [info@zipscreen.com.au](mailto:info@zipscreen.com.au).

## SUPPORT

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1. **Frequently Asked Questions:** <https://zipscreen.com.au/where-to-buy>
2. **Retailer Contacts:** <https://zipscreen.com.au/support>
3. **Automate Pulse/App Setup Guide:** <https://bit.ly/2EY0nqZ>
4. **Alexa Setup Guide:** <https://bit.ly/20mRDMa>
5. **IFTTT and Google Setup Guide:** <https://bit.ly/2qmXgjQ>



YOUR LOCAL ZIPSCREEN EXPERT

[WWW.ZIPSCREEN.COM.AU](http://WWW.ZIPSCREEN.COM.AU)