

Awning Care

To ensure the longest possible life from you awning, we recommend you follow these rules;

1. DO NOT leave your awning out if you are not at home, or in windy conditions or if storms are approaching.
2. Ensure the fabric is thoroughly dry before rolling it away.
3. Close your awning in wet weather even if the fabric is wet. Only open your awning to dry the fabric when the weather improves.

To clean the fabric:

1. Keep the fabric clean by brushing it regularly, both inside & out with a soft brush. Hosing occasionally with clean, cold water on hot days will minimise the development of algae, mildew & fungus by removing dust and grime. DO NOT allow dirt, leaf litter, bird droppings etc to remain on the fabric as this provides a perfect environment for bacteria to proliferate. Mould will grow on any surface under the right conditions and as such mould growth on fabric is not covered by any warranty.
2. While hosing down the fabric, also wash the frame. Removal of salt residue in areas close to the ocean is essential (take care not to wet the cable & motor on motorised awnings).
3. To remove wet or embedded stains, sponge clean fabric with a damp cloth. Use diluted detergent with warm water, and avoid rubbing the stain. In all cases the cleaning process should be tested in an inconspicuous area first.
4. DO NOT wash the fabric with strong detergents or bleach. Most outdoor fabrics are impregnated with mould & water repelling agents, however under certain conditions, even these preventative agents can be rendered ineffective. Keep insecticides, solvents and fuels away from fabric. For further information visit the manufactures websites.

To clean the framework, cassettes & headboxes:

The effects of ultra violet light, pollution, dirt, grime and salt deposits are detrimental to a powder-coated surface as they accumulate over time.

1. Carefully remove any loose deposits with a wet sponge.
2. Use a soft brush or cloth (non abrasive), and a diluted dish detergent remove other deposits. Do not use steel wool, scrapers, scouring liquids or powders as they will permanently scratch the coated surface.
3. Rinse off with clean water.
4. Apply a coating of 'SILICON SPRAY' to all frame joints and cables (WD40 is not suitable). This is particularly important in high corrosion areas near the ocean and should be performed frequently in coastal areas.

Visit the [Dickson](#) and [Docril](#) websites for further information.

Warranty

Shadeco warrants each awning which is sold and installed to be free from defects in material and workmanship under normal use and conditions for a period of 24 months. Shadeco will repair or replace any product that proves defective within the limits of this warranty. Some of our suppliers have an extended warranty for replacement of faulty parts only. Where a supplier determines that a part has failed under the terms of their extended warranty, a replacement part will be supplied at no cost and Shadeco will only charge for the cost of service labour.

Shadeco does not warrant electric motors operated through Home Automation control systems such as CBUS. It is essential that the control system be correctly designed and installed using forward & reverse relays to prevent the motor receiving 2 signals at the same time. Motors replaced under warranty will be deemed faulty by the manufacturer.

Handsets are covered by a manufacturers warranty but do not carry a warranty from Shadeco due to the fact that they can be dropped and damaged. Handsets will be replaced under warranty if deemed as faulty by the manufacturer. Shadeco will charge a service call fee to program the replacement handset.

This warranty does not cover:

1. Defects that occur outside the warranty period.
2. Any product that has been subject to misuse, negligence, accidental damage or improper maintenance.
3. Defects resulting from installation by a person who is not an authorised Shadeco installer.
4. Product that has been repaired and or serviced by a person who is not an authorised Shadeco installer or repairer.
5. Product that has been modified or altered in any way.
6. Product that has not been maintained in accordance with the Care and Maintenance Instructions.
7. Product that has been damaged by matters covered by the owner's insurance and/or outside the control of Shadeco - such as fire, theft, abuse or an act of God.
8. Defects that result from use other than normal residential use.



BLINDS



SCREENS



SHUTTERS



CURTAINS



AWNINGS

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